

Forever Flowers by Abbie — Terms & Conditions

Forever Flowers by Abbie specializes in custom preserved floral art and products created from fresh flowers to commemorate life's many stages. Each frame is as unique as the blooms provided. The following Terms & Conditions outline the preservation, handling, and design processes, as well as client responsibilities.

1. Consent & Artistic Judgment

By placing an order, you consent to Forever Flowers by Abbie creating your preserved floral art using professional discretion and artistic judgment.

All bouquets and arrangements are disassembled so each flower can be individually pressed or dried.

2. Flower Quality, Substitutions & Preservation

Because flowers can respond unpredictably during the preservation process, Forever Flowers by Abbie will select only the best-quality flowers for your final design. Not all blooms may be included.

We reserve the right to substitute matching flowers if originals are damaged or unusable. Any substitution needs will be discussed with the paying client and may include additional fees for sourcing replacement blooms from a floral shop.

3. Natural Color Changes & Care

Preserved flowers naturally shift in color over time, often developing soft, vintage ("Victorian") tones.

To preserve your artwork:

- Keep floral art out of moist or humid areas (e.g., bathrooms or basements).
- Avoid direct sunlight to prevent premature fading and deterioration.
- UV-protective glass is included in all frames to help reduce fading.

4. Deposits, Payments & Refunds

- A **nonrefundable \$100 deposit** is required at booking for all wedding bouquets and funeral arrangements.
- **Jewelry orders must be paid in full upon booking** to reserve hardware.
- Orders over **\$1,000 require a 50% deposit** at booking.
- All deposits apply toward your total balance.
- Remaining payment is due **when the frame is completed**.

If your bouquet arrives in an unworkable condition, a refund will be issued at the discretion of Forever Flowers by Abbie.

5. Image Usage Rights

Your order provides consent for Forever Flowers by Abbie and its representatives to use images of your finished designs for editorial, advertising, promotional, contest, and/or exhibition purposes.

6. Delivery Requirements

Bouquets must be delivered or shipped promptly.

If flowers are not delivered within **five (5) days** of your event, Forever Flowers by Abbie cannot guarantee that the flowers will preserve effectively.

7. Final Payment Window & Late Fees

Once your frame is completed, you have **one (1) week** to pay the remaining balance.

Payments not made within 7 days will incur a **\$20 per day late fee**.

8. Turnaround Time

The estimated turnaround time is **6–8 months**. This may vary depending on the time of year and order volume.

Each frame is highly personalized, and the process cannot be rushed.

Eau Claire Pickups & Drop-Offs (Effective 11/5/2025)

1. Fees

A **\$50 fee** applies to all Eau Claire pickup/drop-off orders.

This fee is due at booking along with your deposit.

If you later choose to drop off in Hammond or ship instead, the \$50 will be applied toward your final order.

2. Drop-Off Requirements

- **Wedding/Event Bouquets:**

Must be dropped off on the **Monday following your event**.

If Monday is a holiday, drop-off will be the following business day.

Drop-offs must be scheduled the week prior when Forever Flowers by Abbie confirms your order.

- **Funeral/Memorial/Other Arrangements:**

Must be dropped off promptly as discussed with Abbie & Kadie.

Failure to drop off flowers at the scheduled time with Chippewa Valley Floral will result in a **forfeited Eau Claire drop-off**, and flowers must then be delivered or shipped to Hammond.

3. Frame Pickups

All Eau Claire frame pickups must be collected **within 5 business days** and scheduled with Kadie at Chippewa Valley Floral.

If the frame is not picked up within 5 business days:

- The frame will be returned to Hammond.
- It must then be picked up in Hammond **or shipped at your expense**.
- A **\$50 per day storage fee** will apply.

Client Acknowledgment

By checking the acknowledgment box, you confirm that you have read, understand, and agree to all the above Terms & Conditions. You also confirm that you have the authority to grant Forever Flowers by Abbie permission to disassemble your flowers, subject them to the preservation process, and use them in the creation of the products you have selected.

All Sales Are Final